



7 20 818 000

www.laizied.lv

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Distance contract

The seller of the good offered in this online store GIA parks, SIA, registered address ‘‘Sapņu parks’’, Baldones parish, Ķekavas district, LV-2125, registration number 40203003016, phone +371 20818000 on one side, hereinafter referred to as the Seller, and person, who makes the order, hereinafter referred to as the Buyer, on the other side, enter into such an agreement:

The Seller agrees to sell and deliver the goods to the Buyer in accordance with the Buyer’s order.

1. Order, delivery and payment procedures

- 1.1. The Buyer orders the goods through this website, selecting the type and wanted quantity of the goods to be purchased.
- 1.2. The Buyer has the opportunity to pay for the products using the payment tools built into the online store or by paying the invoice prepared by the Seller and sent to the Buyer by e-mail corresponding to the order.
 - 1.2.1 In the online store it is possible to pay with payment cards or internet bank transfer.
- 1.3. The invoice is prepared electronically and is valid without a signature.
- 1.4. After making the purchase, the Buyer will be sent an e-mail with information about the order.
- 1.5. The Seller shall ensure the dispatch of the goods on the next working day after receiving payment.
- 1.6. The Seller ensures the delivery of goods in cooperation with the company Omniva, SIA, address Mārupes district, Mārupes parish, Mārupe, Dzirnīku street 24, LV-2167. The Buyer can find Omniva delivery information here - <https://www.omniva.lv/lav>.

2. Obligations of the Buyer

- 2.1. The Buyer is obligated to carefully read the Distance contract and other terms and conditions that may apply to ordering, paying for, delivering and returning of the goods and to take responsibility for non-compliance with the terms and conditions.
- 2.2. The Buyer is responsible for the accuracy of the information provided in the order. The Seller is not responsible for cases when the goods ordered by the Buyer are not delivered to the Buyer due to inaccurate information.
- 2.3. By purchasing the goods in the online store, the Buyer confirms that he understands that the goods for human consumption have been added and listed only in the ‘‘Gourmets’’ section on laizied.lv.
- 2.4. The Buyer is obligated to pick up the parcel sent to him from the parcel terminal no later than the next day after receiving the notice from Omniva delivery service.

3. Rights and obligations of the Seller

- 3.1. Offer its Buyers high quality goods.



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- 3.2. Appreciate the trust of the Buyer, therefore confirms to ensure a high level Personal data protection, as well as not to disclose the information provided by the Buyer to third parties without the consent of the Buyer.
- 3.3. The appearance of the delivered goods may differ from the ones shown in the catalog.
- 3.4. The Seller has the right to change and supplement these terms and conditions and the contract. The changes start to apply from the moment of their publication on the website www.laizied.lv, and they apply to the orders made after the publication of the changes.

4. Right to withdrawal

- 4.1. The Buyer has the right to decline and send back the goods within 3 calendar days from the moment the Buyer has received the goods, by sending a letter of withdrawal to the seller. The Seller shall send the withdrawal letter form to the Buyer by e-mail upon the Buyer's request.
- 4.2. The Buyer is obligated to return the goods to the Seller within 3 calendar days after sending the letter of withdrawal. All expenses that will be incurred in connection with the return of the goods to the Seller, shall be covered by the Buyer.
- 4.3. The Buyer can not exercise the right to withdrawal if:
 - 4.3.1. The ordered goods cannot be returned according to their nature, they are perishable or they need to be used quickly;
 - 4.3.2. The ordered goods are made directly to the Buyer by individual order.
- 4.4. Section 12, paragraph 6 of the Consumer Rights Protection Law of the Republic of Latvia provides that "the consumer is responsible for the maintaining the quality and safety of the product during the period of exercising the right of withdrawal".
- 4.5. The Seller reserves the right to refuse the Buyer to exercise the right to withdrawal or to charge a compensation fee if the goods are damaged by negligent handling of the product during use or without following the instructions, if the original packaging of the goods is lost or its packaging is significantly damaged.
- 4.6. For withdrawal you can apply by sending an e-mail to veikals@laizied.lv.
- 4.7. After applying for the withdrawal, the Buyer has to deliver the good to address "Sapņu parks", Baldones parish, Ķekavas district, Latvija, LV-2125.
- 4.8. After applying for the withdrawal, the customer will receive a refund within 5 working days. Refunds are made using the same means of payment used by the customer at the time of order payment.

5. Data processing

- 5.1. By entering the necessary information when placing an order, the Buyer confirms that he has read and agrees that the data provided by him is used to enable the Seller to accept the Buyer's order and deliver the goods in accordance with the requirements of the regulatory enactments.
- 5.2. By entering the information, the Buyer agrees that notifications related to the processing of the Buyer's order will be sent to the provided e-mail.



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5.3. The Buyer can see the detailed information on the processing of personal data in the section of the online store - [https://site-1384628.mozfiles.com/files/1384628/Privatuma_politika -
_laizied_lv.pdf](https://site-1384628.mozfiles.com/files/1384628/Privatuma_politika_-_laizied_lv.pdf).